



Join us for an  
informational meeting on the

# MBTA Fare Proposal

5% average fare increase proposed  
effective July 1, 2014



Massachusetts Bay  
Transportation Authority

***massDOT***  
Massachusetts Department of Transportation



# INTRODUCTION

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Transportation reform since 2009 has changed the way the Massachusetts Bay Transportation Authority (MBTA) does business. The MBTA has implemented across-the-board cost efficiencies while continually improving and enhancing service to customers.

The management reforms in MBTA and MassDOT operations have taken place in an environment of constrained budgets. In recent years, the MBTA has balanced its budget through cost reductions, special appropriations by the legislature, and fare increases.

The administration and the legislature took important steps to address the Commonwealth's significant transportation financing challenges with the July 2013 enactment of Transportation Finance Legislation.

The legislation anticipates that the MBTA will meet a portion of its operating costs with fares. The MBTA proposes to establish a pattern of modest, forecasted fare changes as needed, beginning with a 5% average fare increase in FY15. Final decisions regarding fare levels for FY16 will depend on operating performance and potential future changes in fare policy.

# A COMMITMENT TO EXCELLENCE

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Despite fiscal challenges, the MBTA maintains its commitment to excellence—starting with “safety” first, and a focus on security, reliability, comfort, and convenience. Here is a partial list of improvements we’ve made since the 2012 fare increase:

- Subway countdown clocks—clocks alerting customers to the arrival time of the next train are in every subway station on the Red, Orange, and Blue lines.
- Video on buses—by summer 2014, 70% of buses will be outfitted with cameras transmitting to MBTA Police headquarters.
- Orient Heights Blue Line Station—the completely rebuilt station can now accommodate six-car trains, and is fully accessible with new elevators and improved sidewalks and walkways.
- Opening three Fairmount Line stations—in addition to many other improvements made to the Fairmount Line, three new stations opened in 2013: Four Corners, Talbot Avenue, and Newmarket, bringing better service to the communities of Dorchester, Mattapan, and Roxbury.

- Yawkey Station—an all-new, two-platform, accessible station enables expanded rail service to the Fenway and Longwood Medical areas.
- Improvements to 15 key bus routes (1, 15, 22, 23, 28, 32, 39, 57, 66, 71, 73, 77, 111, 116, and 117) including the installation of bus shelters, benches, trash receptacles, and solar compactors, as well as new signage and stop markings.
- New secure bicycle facilities have been opened at South Station, Braintree, Malden, Oak Grove, Davis Square, and Ashmont. By Spring 2014, additional bike facilities will be open at Back Bay, Dudley, Wollaston, Beverly, and Alewife. Pedal & Park facilities are also planned at the Salem Parking Garage and at the new stations on the Green Line Extension to Somerville/Medford.
- New Commuter Rail coaches—the MBTA is putting into service 75 new bi-level coaches that feature onboard LED displays showing next-station information. They will also feature larger, more accessible restrooms, and designated seating for passengers with disabilities.

- Bus countdown clocks—bus station countdown clocks alerting riders to the arrival time of the next bus will be installed in major bus stations by Summer 2014. Starting with Forest Hills, electronic message boards will be installed at Dudley, Ruggles, Harvard Square, Haymarket, Ashmont, Kenmore, Maverick, Wonderland, Jackson Square, and Central Square.



# THE RIDE

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The MBTA is committed to providing quality public transportation to all customers.

Since 1977, THE RIDE paratransit service has provided door-to-door, shared-ride

transportation to eligible people who cannot use fixed-route transit (bus, subway, trolley) all or some of the time because of a physical, cognitive, or mental disability.

In January 2014, at the request of advocates, and after MBTA review of the actual impacts of the 2012 fare increase for THE RIDE, the ADA fare was lowered to \$3 per ride. This reduction will result in reduced fare revenue for the MBTA. Despite the reduction in revenue, THE RIDE fares will not be increased from \$3 and \$5 as part of the FY2015 MBTA fare proposal.

# FARE CHARTS

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CharlieCard Fares
Adult Local Bus
Senior/TAP Local Bus
Student Local Bus
Adult Rapid Transit
Senior/TAP Rapid Transit
Student Rapid Transit
Local Bus + Rapid Transit
Inner Express Bus
Outer Express Bus

*NOTE: Children 11 and under ride free with an adult.*

CharlieTicket/Onboard Cash Fares
Local Bus
Rapid Transit
Inner Express Bus
Outer Express Bus



Existing	Proposed	Change
\$1.50	\$1.60	\$0.10
0.75	0.80	0.05
0.75	0.80	0.05
2.00	2.10	0.10
1.00	1.05	0.05
1.00	1.05	0.05
2.00	2.10	0.10
3.50	3.65	0.15
5.00	5.25	0.25

Existing	Proposed	Change
\$2.00	\$2.10	\$0.10
2.50	2.65	0.15
4.50	4.75	0.25
6.50	6.80	0.30

# FARE CHARTS

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Single Ride Fares
Commuter Rail Zone 1A
Commuter Rail Zone 1
Commuter Rail Zone 2
Commuter Rail Zone 3
Commuter Rail Zone 4
Commuter Rail Zone 5
Commuter Rail Zone 6
Commuter Rail Zone 7
Commuter Rail Zone 8
Commuter Rail Zone 9
Commuter Rail Zone 10
Commuter Rail Interzone 1
Commuter Rail Interzone 2
Commuter Rail Interzone 3
Commuter Rail Interzone 4
Commuter Rail Interzone 5
Commuter Rail Interzone 6
Commuter Rail Interzone 7
Commuter Rail Interzone 8
Commuter Rail Interzone 9
Hingham & Hull Boats
Inner Harbor Ferries

*NOTE: Seniors, people with disabilities, and students pay half-fare; children 11 and under ride free with an adult.*

Existing	Proposed	Change
\$2.00	\$2.10	\$0.10
5.50	5.75	0.25
6.00	6.25	0.25
6.75	7.00	0.25
7.25	7.50	0.25
8.00	8.50	0.50
8.75	9.25	0.50
9.25	9.75	0.50
10.00	10.50	0.50
10.50	11.00	0.50
11.00	11.50	0.50
2.50	2.75	0.25
3.00	3.25	0.25
3.25	3.50	0.25
3.50	3.75	0.25
4.00	4.25	0.25
4.50	4.75	0.25
5.00	5.25	0.25
5.50	5.75	0.25
6.00	6.25	0.25
8.00	8.50	0.50
3.00	3.25	0.25

## THE RIDE

ADA Service Area

Premium Service Area

## Passes

Local Bus

LinkPass

Senior/TAP LinkPass

Student 5-Day Validity, Monthly LinkPass

Student 7-Day Validity, Monthly LinkPass

1-Day LinkPass

7-Day LinkPass

Inner Express

Outer Express

Commuter Rail Zone 1A

Commuter Rail Zone 1

Commuter Rail Zone 2

Commuter Rail Zone 3

Commuter Rail Zone 4

Commuter Rail Zone 5

Commuter Rail Zone 6

Commuter Rail Zone 7

Commuter Rail Zone 8

Commuter Rail Zone 9

Commuter Rail Zone 10

Existing	Proposed	Change
4.00	3.00	-1.00
5.00	5.00	no change

Existing	Proposed	Change
\$48.00	\$50.00	\$2.00
70.00	75.00	5.00
28.00	29.00	1.00
25.00	26.00	1.00
28.00	26.00	-2.00
11.00	12.00	1.00
18.00	19.00	1.00
110.00	115.00	5.00
160.00	168.00	8.00
70.00	75.00	5.00
173.00	182.00	9.00
189.00	198.00	9.00
212.00	222.00	10.00
228.00	239.00	11.00
252.00	265.00	13.00
275.00	289.00	14.00
291.00	306.00	15.00
314.00	330.00	16.00
329.00	345.00	16.00
345.00	362.00	17.00

<b>Passes (continued)</b>	
Commuter Rail Interzone 1	
Commuter Rail Interzone 2	
Commuter Rail Interzone 3	
Commuter Rail Interzone 4	
Commuter Rail Interzone 5	
Commuter Rail Interzone 6	
Commuter Rail Interzone 7	
Commuter Rail Interzone 8	
Commuter Rail Interzone 9	
Commuter Boat	
Inner Harbor Ferry (equal to LinkPass)	



Existing	Proposed	Change
82.00	86.00	4.00
100.00	105.00	5.00
109.00	114.00	5.00
118.00	124.00	6.00
134.00	141.00	7.00
151.00	159.00	8.00
167.00	175.00	8.00
184.00	193.00	9.00
201.00	211.00	10.00
262.00	275.00	13.00
70.00	75.00	5.00



# LIST OF PUBLIC MEETINGS

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## **Please Join the Discussion**

A detailed report on the projected impacts of the proposed changes is available at [mbta.com](http://mbta.com). We encourage you to visit the site and read the report.

Also, the MBTA, as part of its Title VI Civil Rights Act compliance program, is seeking public comment on its disparate impact / disproportionate burden policy. A copy of the policy and other materials are also available at [mbta.com](http://mbta.com).





## **Attend a Public Workshop or Public Hearing**

We invite you to attend one of the public workshops to share your comments and discuss your suggestions with MBTA officials. The public hearing will be an opportunity to offer your recorded comments. Comments at all meetings will be considered by the MBTA and the MassDOT board of directors.

All meeting locations are accessible to people with disabilities. American Sign Language services and assistive-listening devices are available at all public workshops and hearings. The MassDOT provides reasonable accommodations free of charge upon request. To request an accommodation or for language assistance, please contact Trish Foley at [trish.foley@state.ma.us](mailto:trish.foley@state.ma.us) or (857) 368-8907. CART, language translation, or interpretation requests should be made at least 10 business days before the meeting.

Written comments will also be accepted through Wednesday, April 30, 2014.

Mail comments to:

MBTA

10 Park Plaza

Boston, MA 02116

Attention: Fare Proposal Committee

Submit comments electronically to:  
MBTA website: [mbta.com](http://mbta.com)  
email: [fareproposal@mbta.com](mailto:fareproposal@mbta.com)  
Phone: (617) 222-3200, TTY (617) 222-5146



# MEETING LOCATIONS

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**Wednesday, April 16**

6 p.m.–8 p.m.  
Braintree Town Hall  
1 JFK Memorial Dr.  
Braintree, MA 02184

**Wednesday, April 16**

6 p.m.–8 p.m.  
Shriners Auditorium  
51 Blossom St.  
Boston, MA 02114

**Tuesday, April 22**

**Public Hearing**

6 p.m.–8 p.m.  
10 Park Plaza  
State Transportation  
Building  
Conf. Rooms 1, 2, 3  
Boston, MA 02116

**Wednesday, April 23**

6 p.m.–8 p.m.  
Lynn City Council  
Chambers  
3 City Hall Sq.  
Lynn, MA 02901

**Tuesday, April 29**

6:30 p.m.–8:30 p.m.  
Newton City Hall  
1000 Commonwealth  
Ave.,  
Auditorium  
Newton, MA 02459

**Wednesday, April 30**

6 p.m.–8 p.m.  
Medford City Hall  
85 George P. Hassett Dr.  
Alden Chambers  
Medford, MA 02155

Please visit [mbta.com](http://mbta.com) for a complete list of public meetings and workshops.

For more information, or for an alternate  
format of this document, please call  
(617) 222-3200, TTY (617) 222-5146  
or visit [mbta.com](http://mbta.com).

This is an important notice. Please have it translated.

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Este es un aviso importante. Sirvase mandarlo traducir.

ĐÂY LÀ MỘT BẢN THÔNG CÁO QUAN TRỌNG  
XIN VUI LÒNG CHO DỊCH LẠI THÔNG CÁO ẤY

Ceci est important. Veuillez faire traduire.

本通知很重要。请将之译成中文。

នេះគឺជាដំណឹងល្អ សូមមេត្តាបកប្រែជូនផង

April, 2014



Massachusetts Bay  
Transportation Authority

**massDOT**  
Massachusetts Department of Transportation